NEWS ALERT

Cortec[®] Corporation Celebrates 15 Years of **ISO Certification!**



From Left: Dan Tarble (EMS Committee Member), Debbie Hannan (EMS Management Representative), Judge Lunt (National Quality Assurance, USA), and Andrea Hansen (EMS Coordinator).

Cortec® Corporation, one of the first companies to be certified in Minnesota, will celebrate 15 years of ISO certification this year. Cortec® has been ISO 9001 certified since 1994 and ISO 14001 certified since 1998. The company has proven its dedication to total quality and excellence once again this year! Going stronger than ever, Cortec® has passed ISO 9001 audits for the past four years without a single nonconformance, and four out of five for ISO 14001.

Dedication from top management, strong quality and environmental systems, teamwork, and continual improvement makes Cortec® a winner when it comes to customer satisfaction. Our customers are number one, and with an average return rate of only 0.3% over the last ten months, this is a true sign of customer satisfaction.

